

# ***FBC Presents***

# **FUSION19**

**Date/Time: October 7-10, 2019**

**New Orleans Marriott, New Orleans, LA**

## ***General Information***

At FUSION19, seasoned practitioners, thought leaders, executives, and solution providers from around the country gather to sharpen their skills, elevate the discussion, and share knowledge about the most relevant trends, technologies, and processes in Service Management.

FUSION19 will take place on October 8-9, 2019 at the Marriott New Orleans in New Orleans, Louisiana. Pre-Conference sessions and a reception will take place on October 7 and certification sessions will be held on October 10.

Through robust offerings, FUSION19 will focus on ITIL4, DevOps, Agile, AI, and more! Equip yourself with both the knowledge and connections to quickly adapt in our ever-changing landscape.

Immerse yourself in a vibrant community rich in practitioner-driven training to take your IT career further. You'll gain the fresh methodologies to successfully plan, design and implement even real-life strategies and initiatives.

itSMF USA is a Service Management Community dedicated to the promotion, adoption, and advancement of Service Management best practices. This uniquely vendor-neutral, volunteer organization is led by Service Management professionals, who are committed to building an engaging and inspiring community, sharing knowledge and expertise, and unifying the Service Management industry. Organized into both in-person Local Interest Groups, and virtual Communities of Interest, itSMF USA has collaborated with tens of thousands within the greater ITSM community since its founding in 2001.